



NOTICE

Because we are a critical utility that cannot stop operations, we are making some temporary changes to better protect the public during the Coronavirus Pandemic. Thank you for your understanding!

OUR DRIVE-THRU IS OPEN AND ABLE TO TAKE ALL PAYMENTS

**MAKE FREE PAYMENT BY PHONE WITH CREDIT OR DEBIT CARD AT
1-877-302-2787**

**USE YOUR ACCOUNT NUMBER TO MAKE FREE PAYMENTS AT AUTOMATED
KIOSKS AT THESE LOCATIONS:**

- Jones Onslow EMC Kiosk at 259 Western Blvd, Jacksonville
- Jones Onslow EMC Kiosk at 1225 NC Hwy 210, Sneads Ferry
- Handy Mart Convenience Store at 701 W Corbett, Swansboro
- Handy Mart Convenience Store at 5506 Richlands Hwy, Jacksonville

THE LOBBY IS OPEN FOR:

- US Mail, UPS, FedEx
- Business meetings with the Development Services Department
- Hydrant Meter Pick-up and Drop-off
- GovDeals Transactions

GO ONLINE TO ONWASA.COM TO:

- Establish a New Service
- Make a request to disconnect service
- Set up an account draft to a bank account or card
- Make a free payment online
- Inquire about leaks or water quality
- If you have any billing or other questions

OR SIMPLY CALL CUSTOMER SERVICES AT 910-455-0722! WE CAN:

- Answer any billing or other questions
- Establish a New Service
- Take care of your request to disconnect service
- Answer questions about leaks or water quality