

MEDIA RELEASE

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ONWASA COMPLETES PREPARATIONS FOR HURRICANE DORIAN

As the projected path of Dorian comes toward Eastern North Carolina, the Onslow Water and Sewer Authority is completing hurricane preparations today, September 4th.

ONWASA crews have prepared over 80 generators for use following the storm to ensure continued water service to customers in the event commercial power is lost. In addition, water and wastewater plants have received shipments of all necessary chemicals and supplies in advance of the storm.

ONWASA has secured emergency agreements with two large utility contractors who are ready to respond immediately if infrastructure repairs exceed the capability of ONWASA or ONWASA's sister-utilities from across North Carolina. These contracts were the first of their type among North Carolina water utilities and were put in place following Hurricane Florence.

Due to the hurricane, ONWASA has temporarily suspended water service disconnections for non-payment. ONWASA will not intentionally turn off water service to any area unless there is a water-main rupture that requires repair. If residents see a water main break or are without water they are asked to please contact ONWASA at 910-455-0722.

ONWASA's main office will be staffed 24-7 throughout the hurricane event starting tomorrow, September 5, 2019.

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