

MEDIA RELEASE

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ONWASA MAIN OFFICE OPENS FOR LIMITED BUSINESS

The ONWASA main office at 228 Georgetown Road is open for limited business starting today, Wednesday, September 19th. The office has now resumed operations from 8am to 5pm Monday through Friday.

Although it is open for customers, ONWASA remains in disaster recovery mode as an essential utility. Therefore, only limited business may be transacted. ONWASA will not be able to process any new connections or normal technical reviews at this time. Most staff have been reassigned from their normal job duties to assist with field recovery and logistical support of recovery operations.

ONWASA plans to return to full normal business operations as soon as possible, but certainly within the next 2 to 3 weeks. We appreciate the patience of the public as we continue disaster recovery efforts on critical plants and infrastructure.

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