



Fiscal Year 2025 - 2026 Rate and Fee Schedule

Water

I. Residential & Commercial Customers

Base Water Charges	
Meter Size	Base Charge
3/4"	\$21.20
1"	\$52.94
1.5"	\$105.80
2"	\$169.19
2.5"	\$253.86
3"	\$338.45
4"	\$528.84
6"	\$1,057.67

Note - NC GS 2008-143 states all water to an irrigation system must be provided through an individually metered connection unless the requirements are met under NC GS 143-355.4.

II. User Fees

Usage(Gallons)	Water Meters 1,000 Gallons	Irrigation Meters 1,000 Gallons
First 3,000	\$4.90	\$7.33
Next 4,500	\$5.06	\$7.58
Next 7,500	\$6.55	\$9.86
Next 10,000	\$8.56	\$12.87
Over 25,000	\$10.05	\$15.11

Bulk Meter \$6.57 per 1,000 gallons

Master Meter (including Multi Users): \$6.57 per 1,000 gallons

Sewer Bulk Fee By Contract Only

Volunteer Fire & Rescue Squads Primary Operations Building (water & sewer each):

0-20,000 gallons \$1.00 Flat Rate

Over 20,000 gallons Follow the applicable rates above

Sewer

III. Residential & Commercial Customers

User Fees*	Base Sewer Charges	
Rate per 1,000 Gallons	Meter Size	Base Charge
\$9.78	3/4"	\$34.44
\$9.78	1"	\$86.34
\$9.78	1.5"	\$172.24
\$9.78	2"	\$275.58
\$9.78	3"	\$549.86
\$9.78	4"	\$857.70

IV. Residential Grinder Pump Fee, monthly \$15.00

**No sewer charges are billed for meters exclusively used for irrigation.*

Water & Sewer

V. Tap Installation Fees

Water	
Tap All Sizes	Fee
Water Tap	Cost plus 10%
Irrigation Split-out	
Irrigation Stand-alone	
Sewer	
Tap Size	Fee
4" Residential Only	Cost plus 10%

VI. System Development Fees

Meter Size	Water	Sewer
3/4"	\$2,063	\$4,460
1"	\$3,438	\$7,432
1.5"	\$6,877	\$14,867
2"	\$11,003	\$23,785
3"	\$22,005	\$47,570
4"	\$34,384	\$74,329
6"	\$68,766	\$148,656
8"	\$110,026	\$237,850
10"	\$165,039	\$356,775

VII. Water or Sewer Tap Inspection Fees

On site less than 4 hours during a work day	\$150.00 Per Site, Per Customer
On site more than 4 hours during a work day	\$300.00 Per Site, Per Customer

VIII. Private Utility Billing (Water/Wastewater)

By Contract Only

IX. Deposits

Meter Size	Deposit for Water	Deposit for Sewer
3/4"	\$100	\$100
1"	\$200	\$200
1.5"	\$340	\$340
2"	\$490	\$490
3"	\$1,080	\$1,080
4"	\$1,370	\$1,370
6"	\$2,740	\$2,740
8"	\$4,925	\$4,925
10"	\$7,685	\$7,685
12"	\$9,680	\$9,680

Standing Deposits(Contractors & Realtors)	\$500.00
3/4" Hydrant Meter Assembly	\$500.00
3" Hydrant Meter Assembly	\$2,000.00

Water & Sewer - Continued

X. Miscellaneous Charges

Administrative Service Fee	\$40.00
Service Call Fee	\$50.00 per account (1st visit per account per year is at no charge - Does not apply to reconnect after disconnection)
Meter Downsize Fee	\$250.00 plus cost of materials
Manual Meter-Read Fee	\$50.00 per manual read
Credit Letters/Property	\$5.00
Connect Fee	\$35.00
Non-Payment Fee	\$60.00
Late Fee	\$6.00 up to \$120.00 balance due \$6.00 plus 5% of balance due >\$120.00 assessed 25th day from statement date
Lock Replacement Fee	\$6.00
Meter Test	\$65.00
After Hours, Monday-Friday (except for Holidays)	
After 4:00 pm until 7:00 pm	\$55.00
After 7:00 pm	\$100.00
After Hours, Weekends and Holidays Service Call	
8:00 am until 7:00 pm	\$55.00
After 7:00 pm	\$100.00
Landlord Transfer Fee	\$20.00
Inspection fee prior to start of service:	
1st Visit	No Charge (Residential & Commercial)
Every visit after the 1st	\$60.00
Plan Review Fee of Developer's Project Plans	
Plans with main extension(s)	\$150.00 more than 100 lots
Plans with main extension(s)	\$100.00 less than 100 lots
Plans with no main extension(s)	\$50.00
Hydrant Flow Test Data	\$75.00 per test
Flush/Fill/Chlorinate	\$3.75 per 1,000 gallons
Plat Review Fee of Developer's Project Plans	
1st Review	No Charge
Every review after the 1st	\$50.00
Backflow Inspection Fee	
1st Visit	No Charge (Residential & Commercial)
Every visit after the 1st	\$60.00 (each time Residential & Commercial)
Hydrant Meter Test for damaged meters	\$100.00 plus cost of replacement parts
Meter Relocation Fee	
No new tap required	\$325.00 plus cost of materials
New tap required	See Tap Fees

Water & Sewer - Continued

XI. Administrative Fees

Returned Payment	\$35.00 each
Copies (8 1/2 x 11)	\$0.10 per page
Transaction Fee(credit card processor)	2.45%

XII. Administrative Fees - Continued

Monthly Fire Connection Charge (Sprinkler Head)

1" sprinkler connection	\$40.00 per month
1 1/2" sprinkler connection	\$45.00 per month
2" sprinkler connection	\$50.00 per month
4" sprinkler connection	\$60.00 per month
6" sprinkler connection	\$80.00 per month
8" sprinkler connection	\$150.00 per month
10" sprinkler connection	\$300.00 per month
12" sprinkler connection	\$450.00 per month

XIII. Map Fees

Map File Preparation \$35.00

Size	Color/Ortho	B/W/TOPO	Property Lines
8.5 x 11	\$5.00	\$3.00	\$2.00
11 x 17	\$8.00	\$5.00	\$2.00
24 x 36	\$20.00	\$10.00	\$6.00
36 x 48	\$25.00	\$15.00	\$8.00

XIV. Service/Repair Fees

Materials:

Pipe and accessories will be charged out at the cost listed on the most current Onslow Water and Sewer Authority Inventory Sheet on file plus a 2% administrative fee

Equipment Cost Per Hour:

Excavator	\$39.07
Trailer Equipment	\$16.99
Dump Truck (325 HP) (320HP)	\$73.31
Trencher (>85 HP)	\$29.85
Backhoe (>95 HP)	\$43.91
Line Truck (210 HP)	\$25.53
Pickup (130 HP)	\$11.75
Pump (>60 HP)	\$26.88
Light Tower	\$10.56
Asphalt Roller	\$12.84
Sewer Vac-Tron	\$86.29
Sewer Jetter (>100 HP)	\$60.00
Sewer Jet/Vac Combo Truck	\$88.16
Main Line Camera Equipment	\$14.00 per hour
Sewer Lateral Camera Equipment	\$3.00 per foot

Surface restorations-gravel, soil/erosion control \$200.00

Sewer Boring Charge-based on contract price per foot

Rental charges for additional equipment (if needed) will be charged at the rate ONWASA is paying to rent the equipment plus a 2% administrative fee

Water & Sewer - Continued

XV. Service/Repair Fees - Continued

Labor and Benefits:

Hourly Rate
Average hourly rate + 30%

Overtime Rate
Average hourly rate by 1.5 + 30%

Water Loss Charges:

Water charges are based on the following formula:

$Q(\text{GPM}) \times \text{time} = \text{Total Gallons}$

$\text{TGL} \times \$\text{Bulk Rate}/1,000 = \text{Total Water Loss Charges}$



Michael R. Bennett, Chairman

Adopted the 18th day of June 2025.

Attest:



Heather Norris, Clerk to the Board

